



## THE RITZ-CARLTON DESTINATION CLUB FREQUENTLY ASKED QUESTIONS

### **How is The Ritz-Carlton Destination Club different from other interval ownership products?**

The Ritz-Carlton Destination Club offers much more than traditional timeshare or fractional ownership products:

- For example, a one-twelfth interest in a Ritz-Carlton Club, Aspen Highlands residence provides 28 days of pre-reserved access versus a one-week ownership in a traditional timeshare.
- First branded hospitality company to enter the industry.
- Legendary, Ritz-Carlton service to create inspiring vacations.
- Membership peace of mind by offering a deeded structure
- As available, Members may reserve additional time on a nightly basis
- Traditionally, Ritz-Carlton Destination Club Members have use of their residence on a rotating calendar, assuring access to prime season versus owning the same week every year or an open reservation system working on a “first come, first serve” basis.
- The Ritz-Carlton Club Members benefit from services and amenities, which are not generally offered by other interval ownership products.
- Only the highest quality materials are used in the residences – from furnishings to top of the line appliances and appointments.

### **What services are available to Members of The Ritz-Carlton Destination Club?**

Members enjoy the convenience of a dedicated concierge staff providing services above and beyond customary concierge duties, such as airport pick-up, pre-arrival provisioning of the residence, unpacking and pressing pre-sent garments and arranging a complete itinerary. The Ladies and Gentlemen of The Ritz-Carlton Destination Club remove personal items from storage and place them in the Member’s residence according to the their specifications. At most properties, personal chefs are also available.

### **Where are The Ritz-Carlton Destination Clubs located?**

Our goal is to offer a balanced focus of golf, ski, beach and urban experiences. Currently, we have properties in Aspen Highlands, Vail and Bachelor Gulch, Colo.; St. Thomas, U.S.V.I.; Jupiter, Fla.; San Francisco and North Lake Tahoe, Calif.

### **Can The Ritz-Carlton Destination Club memberships be resold?**

Like any form of real estate, the Member’s deed can be sold, willed or transferred by the Member at any time.

### **How often can Members utilize a residence and how are reservations handled?\***

Members work with their member experience manager to manage their vacation lifestyle. Each year, Members are allocated a specific number of days based on a property’s usage calendar. Beyond use at their home Club, a portion of this time may also be used at other Club locations in accordance with reservation procedures.

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A Member's home resort allocation is automatically confirmed 23 months from arrival, and throughout the year, Members also have an opportunity to reserve supplemental time on a space available basis.

*\*Reservation procedures can vary by property.*

### **Where would a prospective Member go for more information on The Ritz-Carlton Destination Club?**

Those with inquiries regarding The Ritz-Carlton Destination Club may visit [www.ritzcarltondestinationclub.com](http://www.ritzcarltondestinationclub.com).

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